



Giving Hope Today

The Salvation Army  
**LONDON VILLAGE**  
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**Services:**  
Day Nursery  
Respite  
Adult Day Program

October 21, 2015

To Whom It May Concern,

I am pleased to write a letter of recommendation for the services provided by Recreational Respite. The Salvation Army London Village recently started a new day program for adults with intellectual disabilities and we wanted to gear our programming towards therapeutic recreation activities. We also wanted to look at individualizing program plans to suit people's interests, skills and abilities. Amy worked with us to really understand where we were at and where we wanted to be. She then developed a plan to move us toward our goal. Amy spent a full day with us reviewing information and teaching us to use some planning and evaluation tools. She spent "hands on" time with each staff going through the process to ensure their understanding of the tools and implementation. Not only did she provide lots of valuable information and tools but she did it with enthusiasm and energy which created an atmosphere of excitement. At the end of the day all the staff were eager to move forward with their new skills and knowledge.

It was a great experience. We wouldn't hesitate to work with Recreational Respite again in the future.

Sincerely,

Sherry Rowland  
Program Director, Respite

**William and Catherine Booth**  
Founders

**André Cox**  
General

**Susan McMillan**  
Territorial Commander